Indoor & Outdoor Visitation is Possible

Please note, there is at least one positive case of COVID-19 currently associated with the facility.

The Illinois Department of Public Health ("IDPH") and Centers for Medicare & Medicaid Services ("CMS") have recently released guidance for Skilled Nursing Facilities and Other Long-Term Care Facilities to follow, regarding COVID-19 and re-introducing group activities and visitation.

Per IDPH's Reopening Plan for Skilled Nursing Facilities and Other Long-Term Care Facilities Bella Terra Bloomingdale **is currently allowing in person visitations**. Although outdoor visitation is strongly encouraged by IDPH and CMS, both indoor and outdoor visitations may be available, subject to IDPH's and CMS' guidelines and regulations, which may change from time to time. Additionally, group dining, activities, and salon services may be restricted and/or subject to change, in accordance with IDPH and CMS guidance. For further details, please feel free to reach out to the facility at 630.980.8700.

Please note, visitation availability, group dining and activities, and salon services are subject to change based on a variety of factors, including possible new guidance and recommendations. In the event of a change in availability for visitation, group dining and activities, and salon services we will update accordingly.

BELLA TERRA

BLOOMINGDALE

Outdoor Visitation Policy

BELLA TERRA
BLOOMINGDALE

Dear Family and Friends,

We are excited to welcome you back to Bella Terra Bloomingdale. Please see the below details on our outdoor visitation policy.

- Visiting hours at the Facility are between 8:00 A.M. to 8:00 P.M.
- Outdoor visits will take place at the patios, weather permitting, and are strongly preferred over indoor visits.
- When a visitor arrives, reception will screen the visitor to the same extent it screens all other persons that enter the facility. The screening will include questions as to whether the visitor is experiencing any symptoms of COVID-19 or has had close contact with anyone with COVID-19.
- If a visitor does not pass the screening, the visit cannot be conducted.
- Visitors will be required to wear proper PPE (mask may be provided by the facility but N95 respirators won't be provided) subject to certain exceptions and will be required to comply with the facility's policies and procedures in regard to social distancing, hand hygiene, infection control, and other COVID-19 related policies and procedures.
- If the visit is to take place in a designated visiting area, the resident will be escorted by facility staff to the designated visitation area and will be escorted back to their room or other location, after the visit.
- Visitors may not walk around the facility; they may only go to and from the designated visiting area or resident's room, to ensure the safety of the facility's residents and staff.
- Visitors must maintain a 6-foot distance during the visit, from both residents and staff, subject to certain exceptions.
- If both the resident and visitor(s) have been fully vaccinated, there may be close contact, however, both the resident and visitor(s) must wear a mask. Additionally, hand hygiene must be performed before and after contact and visitors should adhere to the core principals of infection prevention.
- In situations where there is a confirmed positive case of COVID-19 at the facility, visitation may still occur, however the visit should occur in the resident's room and both the resident and visitor must wear a mask and visitors should adhere to core of infection prevention which includes social distancing and hand hygiene, per CMS guidelines.
- If a visitor fails to comply with the facility's visitation policy, or any policies or procedures of the facility, then the facility staff may end the visit.
  - **Residents on isolation for COVID 19** - Indoor visits are generally not recommended but may still occur only in the resident's room. The resident and visitors must wear masks at all times and observe the core principles of infection control. Facilities are not required to provide PPE for visitors. The risk of contracting COVID from this type of visit is very high. No outdoor visitation allowed.
  - **Residents on quarantine for COVID 19 (PUIs or suspected to have COVID 19)** - Indoor visits are generally not recommended but may still occur only in the resident's room. The resident and visitors must wear masks at all times and observe the core principles of infection control. Facilities are not required to provide PPE for visitors. The risk of contracting COVID from this type of visit is very high. No outdoor visitation allowed.
  - **Residents on quarantine due to being unvaccinated with a close contact exposure to a positive case** – Indoor visitation is allowed in the resident's room ONLY, and both resident and visitors should wear masks and maintain at least a 6-foot distance. Facilities are not required to provide PPE for visitors. The risk of contracting COVID from this type of visit is very high. No outdoor visitation allowed.
  - **Residents on quarantine due to being unvaccinated, new admissions, or unvaccinated readmissions due to being unvaccinated & being out of the facility for more than 24 hours** – Indoor visitation allowed in the resident's room ONLY and both resident and visitors should wear masks and maintain at least a 6-foot distance. Facilities are not required to provide PPE for visitors. The risk of contracting COVID from this type of visit is very high. No outdoor visitation allowed.

These guidelines are subject to change based on CMS, IDPH, or facility policies and procedures.

Thank you for your understanding and compliance.